

QUALITY POLICY

According to its corporate philosophy, MetaSensing Srl has decided to comply with the requirements of the UNI EN ISO 9001 Edition 2015 standard to identify and meet the expected needs of its customers and relevant interested parties, to obtain competitive advantages and achieve, maintain and improve performance and organizational skills.

To ensure that it is well understood and shared, this document has been disseminated to all levels of the organization through information meetings, publishing on the website and display within the premises, in order to make it accessible to visitors as well.

The General Management favors the application, improvement and development of the Quality System and works to ensure that the principles of total quality are disclosed, understood and shared by all employees and collaborators through contents, procedures and instructions.

Management undertakes to:

- Ensure compliance with contractual, technical and qualitative requirements;
- Increase the reliability of services;
- Consolidate customer satisfaction;
- Develop and optimize processes and know-how;
- Strengthen the level of competence, professionalism, involvement and motivation of personnel;
- Make adequate resources available (structures, vehicles, equipment) with effective investment management;
- Ensure a high level of maintenance, safety and reliability of the means available;
- Ensure a supportive and stimulating work environment.

MetaSensing is committed to achieve a real improvement in company quality by reducing the number of non-conformities and periodically verifying performance to increase results and customer satisfaction.

The Management undertakes to review this quality policy annually to confirm or update it.